

English for Travel & Tourism Industry

7-8-9

Salahaddin University- Hawler

College of Economic And Administration

Tourism Organizations Administration

Second Year- First Semester

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International Travel

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Taking a booking



Complete this dialogue with appropriate questions.

Travel agent: good morning, sir. How may I help you?

Client: Good morning. Can I make an airline reservation, please?

Travel agent: from where to where?

Client: from Athens to Istanbul.

Travel Agent: which date would you like to leave Athens and return?

Client: I'd like to leave Athens on the 2nd of next month, returning on the 13th.

Complete this dialogue with appropriate questions. cont

Travel Agent: what time would you like to arrive and return from Istanbul?

Client: I'd like to arrive in Istanbul by lunchtime, and be back in Athens by dinnertime.

Travel Agent: how many adults and children will travel with you or "how many people you are traveling with"

Client: there'll be three of us – two adults and one child.

Travel Agent: how old is the child?

She's eight years old.

Complete this dialogue with appropriate questions. cont

Travel Agent: which class would you like to book for your flight?

Client: Economy class – the cheapest fares you can get, if possible?

Travel Agent: do you have specific airline in your mind?

Client: no, I don't mind which airline it is.

Travel agent: all right, I'll just check the computer to find out about availability...

International Travel

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The best way to get there



Fill the blanks using these words:

catch – take – leave – depart from – arrive at – reach – get to.

1. If Mr A catches the Eurostar train at 7:31, he'll get to Waterloo at 9:43.
2. If he depart from Brussels at 8:30 on the Sabena flight, he'll arrive at Heathrow at 8:40.
3. If you take the British Airways flight at 10:35, you'll depart from Gatwick at 10:35 British time.
4. If you leave Brussels at 12:31 by train, you'll get to Waterloo at 14:43.
5. If you take the last flight from Brussels, you'll arrive at Stansted at 21:00.
6. If you want to reach London before 9am, catch a plane.

International Travel

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Around the World



Write down the nationality of a person from each country

USA – American

Austria – Austrian

France – French

Hungary – Hungarian

Malaysia – Malaysian

South Africa – South African

Switzerland – Swiss

UK – British

Belgium – Belgian

Germany – German

Italy – Italian

Mexico – Mexican

Spain – Spanish

Thailand – Thai

Australia – Australian

Canada – Canadian

Greece – Greek

Japan – Japanese

The Netherlands – Dutch

Sweden – Swedish

Turkey – Turkish

Write three sentences about three of countries you'd like to visit?

Use:

if I had - if I could with I would

1. If I had enough money, I'd travel to America. I'd visit New York and go up the Empire State Building.
2. If I could afford it, I'd go to UK. I'd visit London and go to see London Eye.
3. If I had visa, I'd go to Italy. I'd visit Rome and go to visit Vatican.