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**Department of Tourism Organizations Administration**

**College of Management and Economics**

**Salahaddin University – Hawler**

**Subject: English for Travel & Tourism**

**Course Book –Year 2 - first semester**

**Lecturer's name: L. Sardar Hassan**

**Academic Year: 2023 -2024**

**Course Book**

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| **1. Course name** | | **English for Travel & Tourism** |
| **2. Lecturer in charge** | | **Sardar Hassan** |
| **3. Department/ College** | | **Department of Tourism Organizations Administration/ College of Management and Economics** |
| **4. Contact** | | **e-mail : Sardar.hamza@su.edu.krd** |
| **5. Time (in hours) per week** | | **Integrated Skills: 2+1** |
| **6. Office hours** | | **4** |
| **COURSE CODE** | | **AETO 1206** |
| **7. Course overview:**  English for Travel and Tourism focuses on language proficiency that a traveller and an employee may use while dealing with such matters related to the topic. It is specifically designed to help students to overcome language barriers and be able to use their writing, listening, speaking, and reading skills. It uses a variety of techniques and materials to help them better environment for students learning. It uses several elements such as vocabulary, pronunciation, grammar, and text for reading. This way, it enables students to learn in an academic way. | | |
| **8. Course Objective:**  This course aims at providing the students with a number of real-based language aspects in topics related to the travel and tourism sector. so as to make them have better background knowledge of English language and develop their communication ability using the English language and expressing their own field which is tourism. | | |
| **9. Student's Obligation**   * Regular attendance is required according to the university rules. * The use of a mobile phone during class is prohibited. * Only the students who are officially enrolled can attend the class, guests and children are not admitted. * Daily participation and conducting assignments are required. | | |
| **10. Forms of Teaching**   1. Book to understand where are they and where they need to focus next. 2. PowerPoint to present the slides. 3. Video to help students with their listening skills. 4. One to one and in group dialogue to improve their speaking.   Working in groups to answer different tasks to improve their language proficiency through writing as well as teamwork. | | |
| **11. Assessment Scheme**  Students are assessed depending on their exam results. Marks are given on the basis of students’ performance in the exams as follows:  Midterm exam (40%): which is divided as/  1st exam on paper 25%  Second exam 15% is oral (Listening 5M, Speaking 5M, Reading 5M)  3. Final exam 60% which include all the aspects  Total average: 40 + 60 =100 % marks | | |
| **12. Course Book Topics List:**  **First Course/**  **1- Different kinds of People**  **2- International Travel**  **3- Phone Calls** | | |
| **16 Weeks:** | | |
| **1st Week** | **Different kinds of people**  Working in Travel and Tourism | |
| **2nd Week** | **Different kinds of people**  Being friendly and helpful | |
| **3rd Week** | **Different kinds of people**  When in Rome | |
| **4th Week** | **Different kinds of people**  Dealing with inquiries | |
| Review | | |
| **5th Week** | **International Travel**  Different ways of travel | |
| **6th Week** | **International Travel**  Asking questions | |
| **7th Week** | **International Travel**  Taking a booking | |
| **8th Week** | **International Travel**  The best way to get there | |
| **9th We** | **International Travel**  Around the world | |
| **Examination** | | |
| **10th Week** | **International Travel**  Organizing a trip | |
| **11th Week** | **Phone Calls**  Using the phone | |
| **12th Week** | **Phone Calls**  How may I help you? | |
| **13th Week** | **Phone Calls**  Answering inquiries | |
| **14th, 15th weeks** | **Phone Calls**  Taking messages | |
| **16th, 17th weeks** | Exam review | |